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## SALES POLICIES

**Pricing:** Prices are subject to change without notice.

**Standard Payment Terms:** Net 30 days from date of invoice.

**Shipping:** All shipments are sold FOB point of shipment.

**Prepaid Freight Policy:** Orders that total **\$1200.00** that are shipped within the continental United States to one destination, at one time, are shipped freight prepaid. Unibraze will select the point, method, carrier and route of shipment.

**Cancellation:** Orders for standard stock products that are cancelled before shipment will not be assessed cancellation charges. Cancellation for special products will be assessed cancellation charges as determined by Unibraze.

**Returned Goods Policy:** *Product returns will not be accepted without an RMA number.* Contact Unibraze at 1-800-364-6900 for a Return Materials Authorization (RMA) number and instructions before returning any product. Materials received without authorization will be rejected and returned freight collect to the sender. Your request for return should include your original purchase order number or Unibraze invoice number and a detailed list of products to be returned including the product description, heat/lot number, diameter, and quantity.

*Products will be considered for return under the following conditions:*

- Products must, at time of request, be standard pricelist items normally kept in seller's stock as determined by the seller.
- Requests for return must be received within 6 months from the date of shipment.
- Transportation charges are to be assumed by the customer. Shipping charges will not be reimbursed. Returns should be insured, as Unibraze will not be responsible for loss or damage in transit.
- A minimum restocking charge of 20% of the product value, not less than \$100 per return will be extended provided the goods are received within 30 days from date of return authorization. *Product must be in original, unopened packaging and must be in condition for restocking.*
- Unibraze reserves the right to inspect all returns before issuing credit. Damaged or missing items will be deducted from the amount of credit extended.
- Include a copy of the RMA with the shipment.
- Please allow 3-6 weeks for the processing of your return.